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Healthy Homes Technical Study in Greensboro

Goal

(A)A

Achieve IPM in private multifamily rental housing

Expected (and Actual) Results

Behavior change by management and tenant Reduction in number of units with pests Reduction in number of pests per unit Infestation less likely after IPM adoption

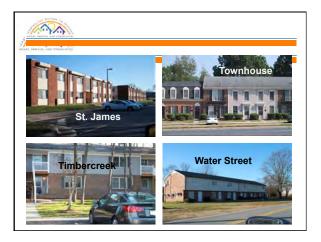


Enrollment Results – 8 Properties

IPM is not...

- 6-204 units, 1-51 buildings - All units in 3 properties < 30 units enrolled
 - Higher-risk buildings in 5 properties
- · Enrolled 55% of units due to economic stress
 - Doubling up increased vacancy rates
 - Tenants working multiple jobs, not home / responsive
- 77% of enrolled participants were still in the same dwelling unit at the end of study period





Implementation of IPM

- Property-wide IPM plans (Management + PMP)
 Reduction of pest intrusion and habitat
 - Coordinated targeted attention to focus units
 - Monitoring of tenant complaints
- · Project staff

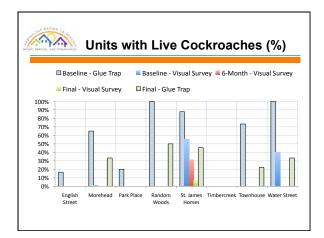
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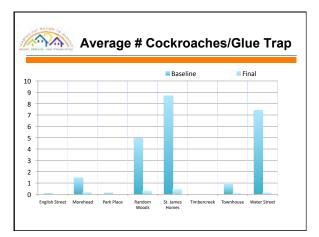
- Monthly inspections
- Accompany PMP
- Regular educational/monitoring with tenants
- Glue trap monitoring of focus units



Education and Training

- Training for PMPs and property managers
 Trainer from NCSU's entomology program
 - 1:1 follow-up
- Tenant Education
 - Printed educational materials NYC brochures
 - Explanation during interview/enrollment
 - Explanation during visual, glue trap, sampling
 - Emphasis on self-protective action





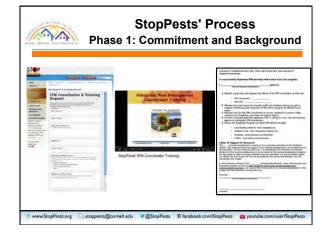
Discussion – Keys to Success

- Tenants and property managers learned:
 - what was expected
 - health risks and ineffectiveness of common pesticides
 - food and water sources maintain pest populations
- Sustainable adoption of IPM requires:
 - Education property mgmt, tenant, PMP
 - Equipping property manager to expect/demand IPM
 Providing Guide sheets for owners/tenants/doctors <u>nchh.org/Training/IntegratedPestManagement.aspx</u>
 - Imposition of mutual expectations regarding roles
 - Monitoring and communication



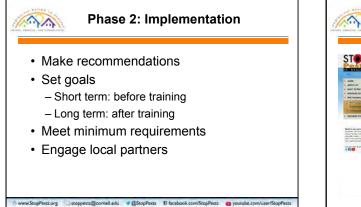
- · Reduce tenant complaints
- Reduce turnover vacancy prevention
- Pay only for effective pest control strategies
 5 property managers changed PMP to ensure IPM
 - Cost of pest management not # 1 concern
- · Prevent pesticide exposure new concern
- · Asset protection



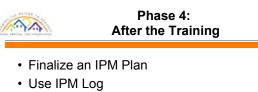




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- Monitor & inspect routinely
- Revise procedures/documents
- Plan for continuing education
- Collect data
- · Share the story



